After the reform is before the reform

Revision of the Consumer Credit Directive and Mortgage Credit Directive

XIXth European Congress of the EFBS in Prague 17 and 18 October 2019



Outline

- 1. General political context
- 2. Revision of the Consumer Credit Directive
- 3. Revision of the Mortgage Credit Directive
- 4. Other changes that could affect European credit law
- 5. Conclusion



Who am I?

Christian König, LL.M.

Managing Director of the European Federation of Building Societies, Brussels (www.efbs.org)

Managing Director of the Association of Private Bausparkassen, Berlin (www.bausparkassen.de)

attorney-at-law

Studies in Bonn, Strasbourg, Graz, Stockholm

Previous activities: Vinge Stockholm law firm, Leinen & Derichs Cologne law firm, Schollmeyer & Rickert Bonn, German-Thai Chamber of Commerce Bangkok, Head of the European Office of the European Federation of Building Societies in Brussels, General Counsel the Verband der Privaten Bausparkassen, former Member of the Board of Directors of the Berufsbildungswerk der Bausparkassen













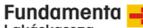
Stavebná











wüstenrot

STAVEBNÁ SPORITEĽŇA



















start bausparkasse



















European Commission Candidates 2019-2024



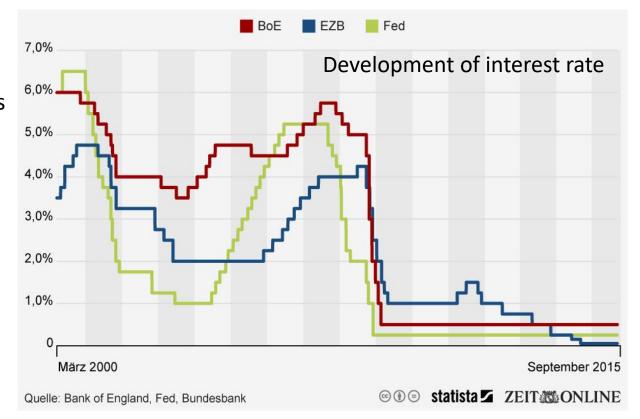
^{**} The European People's Party (EPP) membership of Hungarian party Fidesz was suspended on March 2019.





Political environment for regulation

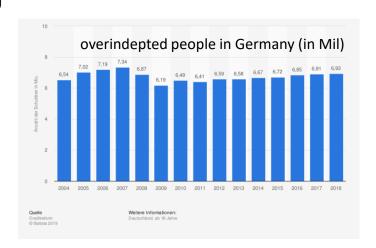
- From 1 November 2019 von der Leyen Commission
- Didier Reynders Commissioner for Justice
- Valdis Dombrovskis, Commissioner for financial services
- Historically low interest rates, ECB
- Low number of foreclosures in the EU

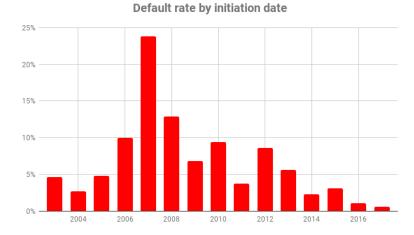




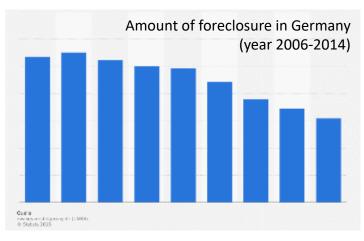
Political environment for regulation

- From 1 November 2019 von der Leyen Commission
- Didier Reynders Commissioner for Justice
- Valdis Dombrovskis, Commissioner for financial services
- Historically low interest rates, ECB
- Low number of foreclosures in the EU





Housing foreclosures Spain





Political environment for regulation

- From 1 November 2019 von der Leyen Commission
- Didier Reynders Commissioner for Justice
- Valdis Dombrovskis, Commissioner for financial services
- Historically low interest rates, ECB
- Low number of foreclosures in the EU
- But miss-selling cases





£20,400 compared with a national average of £26,370



76% of borrowers had no savings, the rest have an average of £177



Bills

68% struggle to pay their bills



Debts

£4,700 in non-mortgage debts



Source: Financial Conduct Authority, 2017

BBC



- First Consumer Credit Directive (87/102/EEC)
- Current Consumer Credit Directive (2008/48/EU) (in the following called CCD)
- Usual revision clause, i. e. automatism of reform

Finance Watch full response to the European Commission Open Public Consultation on the Evaluation of Directive 2008/48/EC (Consumer Credit Directive - CCD) – 8th April 2019

Part II. Questionnaire for other stakeholders

Questions on relevance

Relevance looks at the relationship between the needs and problems in society and the objectives of the Directive. It also requires a consideration of how the objectives of Directive correspond to wider EU policy goals and priorities.

Note that some Member States have adopted more regulation on consumer credit than only CO Names indicate broads a minimum consumer contention is not decirable.

ame for Belgium (see note § 1 et 2)

Question 1. Do you consider that the following developments have changed the provision of consumer credit since 2008?

Finance Watch agrees with the identified elements that have impacted consumer credit provision.

Other important assects to consider any

- Change in the market share of the banking and non-banking credit market (for example: P2R, crowd funding, finSech, RAMSC...)
- Increased role of credit intermediaries and impact on responsible lending practices
 Complex and unclear binding products (insurance + credit) to avoid proper use of APR as comparis
- The financial crisis, the corresponding repayment problems of households and the reaction of

Automated decisions realized based on the cost of high data and dignificant for consumer credit risk seasons and the following distributions are any optimized based on the cost of the co

<u>Relation from national level, Managin.</u> This thouses only on the main changes to the Cold Treacher Cold (CNC) of Bulgars, with how the ly although and developed detains; this is the fort plant, no mit for CN an amount file widows Article 4.27 of CN. Only the right of summercial banks, according this article sensected. The banks and the right to conscrib consider addross, when could's related themselves. At least for 5 years a number of plattic argumentation segment their opinion that this article must be removed from the CN. Florids has a sense the constraint of the constrain

Guarantees were introduced to the summoners to actually seek out the debtors. When the defendant can



The Implications of the New Consumer Credit Directive for EU Credit Market Integration*

POSITION PAPER

Nicola Jentzsch**

Freie Universität Berlin John F. Kennedy Institut Section of Economics Lansstr. 7 – 9 14195 Berlin

April 22, 2003

Abstract

Someones consumer credit markets are still highly segmented; they differ in codel culture, composition and regulation. The sew Consumer Credit Descrive is intended to establish a maximal harmonization within member states to further increase integration. But is the Directive in its proposed version as solupate increases to achieve this goal? To approach this assessment in a proposed version as adoptate internation to achieve this goal? To approach this assessment in a proposed version as received an overview of communer credit in European economies and the Unted States. It discusses research on integration in the U.S. and European deliphility between excitoristic appears for commerce credit markets. It further proceeds in Isting market barriers and reviewing the proposed Consumer Credit Descrive according to those insights.

*The views expressed in this paper are those of the author and do not reflect the view of the institution the author is affiliated with. This paper has not been commissioned by any non-profit or for-profit organization.

*The author is lecturer and research fellow at the John F. Kennedy Institute of the Fire University of Bertin.



Rotteraam Institute of Private Law

Working Paper

Information disclosure in the EU
Consumer Credit Directive:
Opportunities and limitations

Catherine I. Garcia Porras &
Willem H. van Boom



Electronic copy available at: http://ssrn.com/abstract=1538111



Consumer Credit Directive

Consultation

Department of House

By Paul Joyce,

HAC

April 2009

Senior Policy Besearcher

Consumer Credit, Digitalisation and Behavioural Economics

Are new protection rules needed?







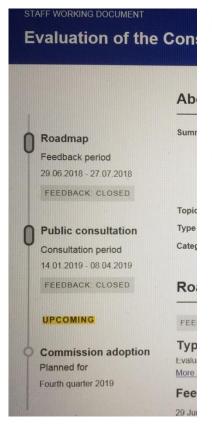
Art. 27 Para. 2 CCD, obligation to review by Commission every 5 years

- Fixed threshold fees and percentages with regard to calculation of the early repayment compensation
 (Art. 16 para. 1 CCD: early repayment compensation max 1% or 0.5% of the loan amount earlier repaid
 and valuation in the light of economic trends and the situation)
- Examination of the exceptions of the CCD for organizations granting loans to their members (Art. 2 para.
 5 CCD) and exceptions to deferral or repayment modalities to avoid legal proceedings (Art. 2 para. 6 CCD)
- Content of standard information in advertising (Art. 4 para. 1, 2 c) CCD Reference here to reduced requirements for overdrafts Art. 2 para. 3 CCD)
- Not necessary indication of the APRC for overdraft loans in Art. 6 para. 2 CCD
- Mandatory information in the credit agreement pursuant to Art. 10 paras. 1 and 2, in particular g) APRC and total cost of the credit
- Special provision for a shorter withdrawal period for linked credit agreements that already exist under national law (Art. 14 para. 2 CCD)
- Special provision for national threshold values for early repayment compensation, higher early repayment compensation if higher losses can be proven, etc. (Art. 16 para. 3 CCD)



Previous work of the COM

- Roadmap with the possibility to consult till July 2018
- Consultation 14.01.-8.04.2019
- Study by CIVIC Consulting
- The results of the consultation can be found below:
- (https://ec.europa.eu/info/law/better-regulation/ initiatives/ares-2018-3472049/public-consultation de#consultation-outcome





Ref. Ares(2018)3472049 - 29/06/2018

EVALUATION ROADMAP

Roadmaps aim to inform citizens and stakeholders about the Commission's work to allow them to provide feedback and to participate effectively in future consultation activities. Citizens and stakeholders are in particular invited to provide views on the mission's understanding of the problem and possible solutions and to share any relevant information that they may have.

TITLE OF THE EVALUATION	Evaluation of the consumer credit directive
LEAD DG - RESPONSIBLE UNIT	JUST.E1
INDICATIVE PLANNING	Planned start date Q3 2018
(PLANNED START DATE AND	Planned completion date Q3 2019

The Roadmap is provided for information purposes only. It does not prejudge the final decision of the Commissio on whether this initiative will be pursued or on its final content. All elements of the initiative described by the ument, including its timing, are subject to change.

Planned completion date Q4 2019

A. Context, purpose and scope of the evaluation

Context

COMPLETION DATE)

The Consumer Credit Directive (Directive 2008/48/EC) aims to create a single market for consumer credit and to achieve a level playing field for consumer credit across the EU. It introduces important rights for consumers, as the lender must, before signing a contract for a credit product, perform a creditworthiness assessment and help the borrower to identify the total cost of the credit by providing standardised information and the annual percentage rate of charge (APR). The Directive also gives consumers the right to withdraw from the agreement within 14 days of signing and to repay the loan or credit at any time.

A first report on the implementation of the Directive² was adopted in May 2014. It concluded that several provisions of the Directive were often not being respected by creditors, namely those on advertisements and precontractual information, and those on duty to inform consumers about their rights. The report also concluded that consumers often encounter problems when exercising rights granted by the Directive. Following-up on the report the Commission emphasised the need to continue monitoring the enforcement of the Consumer Credit Directive.

In 2017, a REFIT Platform opinion on the Consumer Credit Directive was adopted. The REFIT Platform recommended that the Commission assess the relevance, effectiveness and efficiency of the standard information requirements triggered by Article 4 of the Directive, regarding the standard information to be included in advertising. Such an assessment could also examine the coherence with other Directives such as the Mortgage Credit Directive (2014/17/EU) and the Directive on unfair commercial practices (2005/29/EC).

In the EC Consumer Finance Action Plan3, the Commission undertakes to explore ways of facilitating crossborder access to consumer credit, while ensuring a high level of consumer protection, including with a focus on creditworthiness assessment standards and credit registers.

Against this background, the Commission has decided to carry out a full-fledged evaluation of the Consumer Credit Directive, in line with Better Regulation principles. The evaluation is planned to be concluded in 2019.

Purpose and scope

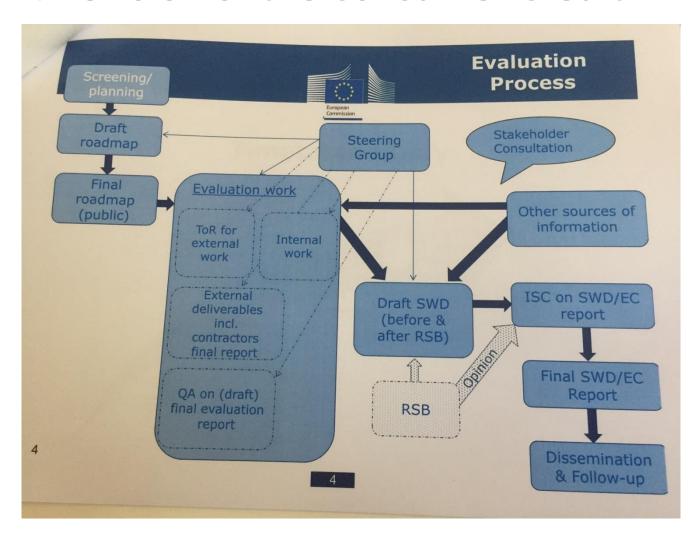
In recent years, the consumer credit market has developed quickly. In particular, an increasingly digitalised market undergoing continuous innovation creates both opportunities and risks for lenders and consumers. In this context, it is necessary to evaluate the functioning of the Directive in the EU, including whether the rules of the

³ COM(2017) 139 final, Communication from the Commission - Consumer Financial Services Action Plan: Better Products, More Choice



Directive 2008/48/EC of the European Parliament and of the Council of 23 April 2008 on credit agreements for consumers and repealing Council Directive 87/102/EEC

² COM(2014) 259 final, Report from the Commission to the European Parliament and the Council on the implementation of Directive 2008/48 on credit agreements for consumers



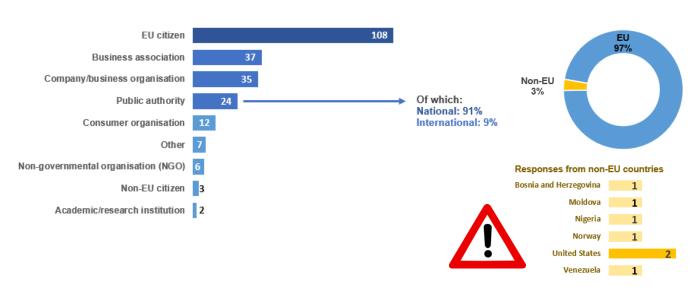
Internal process of the preparation of the European Commission:

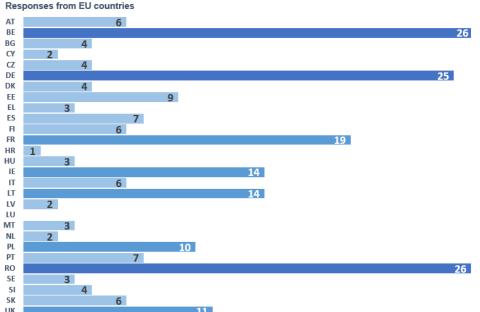
Timetable and objective:

To submit to the new Commissioner, from 1 November 2019, a legally sound proposal for a Directive, which has been legally examined as necessary and for which there is a proven and widely supported need for regulation!



Insights into the results of the COM consultation



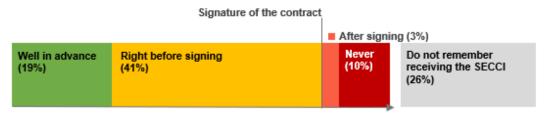


- 108 EU citizens took part in the consultation!
- Only 12 consumer organisations!
- 27 respectively 35 business organisations!
- 26 replies from Belgium and Romania and 25 from Germany!

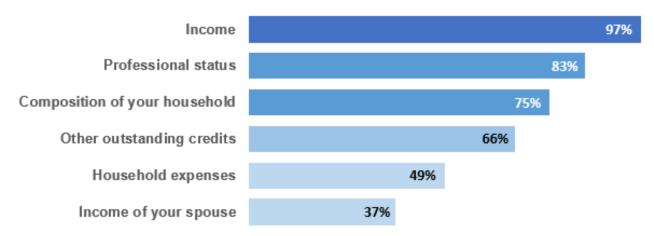


Insights into the results of the COM consultation

Do you remember exactly when you received the SECCI related to your last loan?



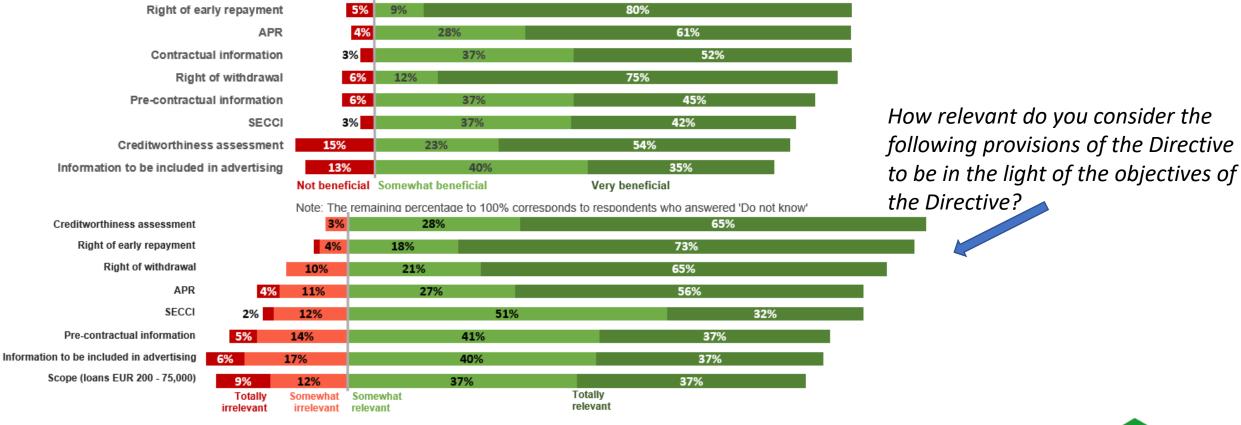
Credit worthiness assessment What information were you asked for, verbally or in writing?





Insights into the results of the COM consultation

How would you assess the benefits arising from the different rules of the Directive?

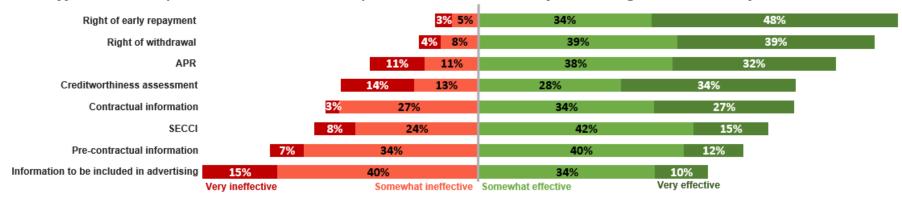


Note: The remaining percentage to 100% corresponds to respondents who answered 'Do not know'



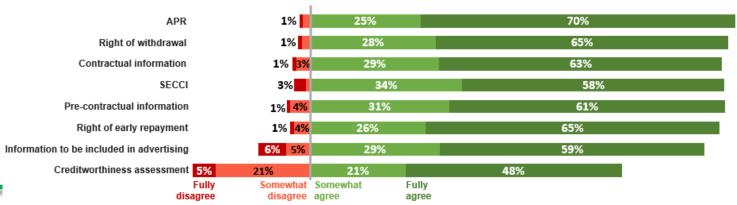
Insights into the results of the COM consultation

How effective do you think consumer protection is in the following elements of the Directive?



Note: The remaining percentage to 100% corresponds to respondents who answered 'Do not know'

Should the following different aspects be regulated at EU level?





At an event organised by COM and CEPS on 18 June 2019, the following was proposed:

- ING called for:
 - further harmonisation in the field of advertising, as there is hardly any cross-border business,
 - o regulation of the use of **digital customer data** as part of the automated credit assessment of other IT service providers
- EBF called for reform of the CCD with regard to the use of digital customer identification features and digital "know your customer" processes.
- Representatives of **DG Justice and Consumer Protection** called for:
 - o to set limits on so-called pay day loans,
 - they claimed that consumer credit was mainly sought by poor and vulnerable groups of the population, thereby increasing the risk of over-indebtedness disproportionately,
 - introduction of a cooling off period of 24 hours
 (for so-called pay day loans in Denmark there is a reflection period of 48 hours)





At an event organised by COM and CEPS on 18 June 2019, the following was proposed:

Consumer organisations demanded:

- that if credit institutions used algorithms to influence consumer behaviour and set individual prices on the basis of those algorithms, the consumer would not be liable for any resulting error or non-payment,
- the mis-selling of **foreign currency loans** in the past, which according to their assertion was mainly made possible by **commission-driven** sales, was also criticised,
- regulations for monitoring compliance by public authorities with the requirements of the Consumer Credit Directive,
- for example, as in the case of the reduction of the sugar content in food products, a corresponding **reduction** in the granting of credit by credit institutions, and in some cases also the **allocation** of consumer credit,
- copying regulations on residual debt insurance from Germany see also www.thepriceofbadadvice.eu
- or the prohibition of cross-selling at the point of sale of the consumer credit with a residual debt insurance,
- that, in the event of early repayment of the credit, the consumer should be ensured that the proportional part of the residual debt insurance premium is repaid,
- the prohibition of commissions on the sale of investment products and complex financial products



At an event organised by COM and CEPS on 18 June 2019, the following was proposed:

Consumer protectors called for:

- socialising the costs of unpredictable consumer motives for failure in the health insurance sector this is already the case today,
- the inclusion of **overdraft loans in the CCD** as well as **leasing contracts** / since the CCD came into force, an increase in "alternative transactions" has occurred in this respect,
- the inclusion of 0% loans in the directive German regulation as a benchmark here,
- the introduction of standards for responsible lending in the area of consumer credit,
- increased consumer protection for revolving credits (Spain) and payday loans (GB) (question of definition),
- CCD should not only regulate the legal relationship between entrepreneurs as lenders and consumers as borrowers, but also between consumers themselves; the reason for this expansion is the increasing granting of credits through so-called crowd funding platforms.



At an event organised by COM and CEPS on 18 June 2019, the following was proposed:

- A representative of ICF International, the consultant for the COM, called:
 - o **gaps** in the CCD should **be filled**, abolition of the lower limit of € 200 in the scope (in Eastern Europe this would partly correspond to 50% of one month's salary),
 - o it considered the **information requirements** of the Directive to be too extensive and irrelevant,
 - he also spoke out in favour of the reduction of information obligations

Study not yet published.



The information duties of the CCD are discussed:

- Reduction and comprehensibility of pre-contractual information (SECCI),
- Classification of truly essential information,
- Summary of a summary, infobox,
- Information obligations are too extensive and are not read by the consumer,
- Obligations to provide information in advertising are pointless, since the consumer is not aware of them and cannot, as a rule, read them because of the small font size,
- Information should be made simpler and reduced to the core,
- Even less information is not better understood by consumers,
- The issue is whether the legislator wants the customer to understand the information or whether the customer uses this information for comparison purposes





9GAG.CUM/GAG/bUU3132



Group of themes creditworthiness assessment

Art. 8 para. 1 p. 1 CCD

"Member States shall ensure that, before the conclusion of the credit agreement, the creditor assesses the consumer's creditworthiness on the basis of sufficient information, where appropriate obtained from the consumer and, where necessary, on the basis of a consultation of the relevant database. Member States whose legislation requires creditors to assess the creditworthiness of consumers on the basis of a consultation of the relevant database may retain this requirement."

Art. 18 para. 1 MCD

"Member States shall ensure that, before concluding a credit agreement, the creditor makes a thorough assessment of the consumer's creditworthiness. That assessment shall take appropriate account of factors relevant to verifying the prospect of the consumer to meet his obligations under the credit agreement."

- ⇒ Strong political desire to adapt
- Already concretely proposed in EBA Draft Guidelines on loan origination and monitoring EBA/CP/2019/04 of 19 June 2019





Indicative timetable

- November 2019 (still designated) Commissioner Reynders might be convinced by his staff of the need to reform the CCD
- Q1 or Q2 2020 Proposal for an amendment to the Directive
- Q 3 2020 Start of negotiations under German Council Presidency in EP and Council
- earliest agreement in Q 1 2021, usual two-year implementation period, i.e. implementation into national law earliest in Q1 2023









2. Revision of the Mortgage Credit Directive

Procedure for reviewing the reform

Art. 44 MCD provides for:

- that COM will review the Directive by 19.03.2019,
- due to delayed transposition by many Member States, the review of the Directive will only start in Q3/2019
- first-stage of infringement proceedings initiated against Poland and Hungary for failure to implement Directive sufficiently
- study commissioned by CIVIC Consulting



2. Revision of the Mortgage Credit Directive

Procedure for reviewing the reform

The verification requirement of Art. 44 MCD provides for the analysis of the:

- application of ESIS and its comprehension by consumers and their satisfaction,
- other pre-contractual information,
- cross-border transactions by intermediaries and lenders,
- the development of the market for non-credit institutions offering credit agreements for residential real estate,
- the need for further measures, including the introduction of a kind of "passport" for non-credit institutions offering credit agreements for residential real estate,
- examination of the need to establish additional rights and obligations in relation to the post-contractual phase of credit agreements,
- extension of the scope of the Directive to substitutable forms of credit,
- assessment of the continued appropriateness of the application of the Directive to unsecured loans taken out for the purpose of renovation of a residential property,
- assessment of the proportionality of the warnings (Art. 11 para. 6, Art. 13 para. 2) as well as potential for further standardisation of the warnings, etc.

2. Revision of the Mortgage Credit Directive

Procedure for reviewing the reform

In addition to the specifically provided aspects of Art. 44 MCD, discussions will also take place on:

- green lending standards,
- summary of the summary of the ESIS,
- identification of the essential information,
- better definition of FX loans, avoid exclusion of cross-border workers,
- improvement in credit worthiness standards,
- e.g. based on household income, not individual,
- definition of the credit, capital transfer for an certain time in exchange for an interest, and/or fee, if necessary
 interest does not have to be positive,
- limitation of the eternal right of withdrawal,
- determination of the time at which the ESIS must be handed-over, cooling-off period



Current European Court of Justice proceedings on the right of withdrawal Romano (ECJ, judgment of 11.09.2019, case C-143/18)

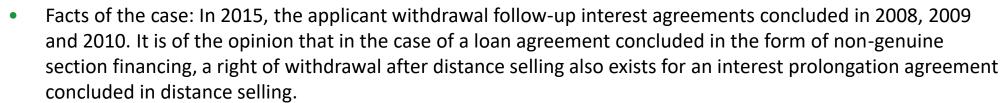


- Case by the LG Bonn
- Facts of the case: Mr and Mrs Romano withdrawal a credit agreement concluded in distance selling 9 years after
 conclusion on the ground that the bank's withdrawal information had been incorrect. The withdrawal information
 contained a reference to the fact that the right of withdrawal expired as soon as the contract was fully fulfilled by
 both parties at the express request of the consumer.
- German Supreme Court (BGH): A consumer who has not been duly informed of his right of withdrawal when concluding a credit agreement in distance selling may revoke the agreement for "eternity".
- ECJ: Interpretation of the BGH is not compatible with Directive 2002/65 on the distance selling of consumer financial services. A right of withdrawal also lapses in the case of loan agreements concluded in distance if the contract is fully performed at the express request of the consumer. In addition, the ECJ ruling contains statements on the relevant consumer definition: "normally informed and reasonably observant and circumspect average consumer".

ECJ rebukes "eternal" right of withdrawal

Current European Court of Justice proceedings on the right of withdrawal

KH versus Sparkasse Südholstein (Case C-639/18)



- German Supreme Court (BGH): In the case of a loan agreement in the form of non-genuine section financing, the right of withdrawal exists only with regard to the original conclusion of the agreement, since the consumer is only granted a right to use capital at this point in time. On the other hand no right of withdrawal exists for following interest prolongations (last: BGH, judgement of 15.01.2019, Az. XI ZR 202/18).
- EU Commission statement: Contrary to the case-law of the BGH, there is a right of withdrawal for interest prolongations made in distance, since this is a "contract concerning financial services" within the meaning of Article 2 letter a of Directive 2002/65 on the distance selling of financial services to consumers.
- Opinion expected on 26 October 2019





Current European Court of Justice proceedings on the right of withdrawal

SM versus Sparkasse Saarbrücken (Case C-209/19)

- Procedure at the LG Saarbrücken
- Facts of the case: Plaintiff withdrawal consumer credit agreement on the ground that the so-called cascade reference in the instruction on withdrawal is not correct: 'The period begins after conclusion of the agreement, but only after the borrower has received all the compulsory information pursuant to Paragraph 492(2) of the Bürgerliches Gesetzbuch (BGB German Civil Code) (e.g. information on the type of loan, information on the net loan amount, information on the term of the agreement)'. This cascade reference is not understandable since § 492 para. 2 BGB refers to Art. 247 §§ 6 to 13 EGBGB, which in turn refers to provisions of the BGB.
- German Supreme Court (BGH): Cascade reference is proper. The requirement of the "clear and concise" naming
 of the compulsory data according to Art. 10 para. 2p) of the Consumer Credit Directive (Directive 2008/48/EC)
 does not require the reproduction of all compulsory data in the revocation information.
- ECJ?

"Groundbreaking order for reference"

"1.2-Trillionen-Euro-problem of banks"



EBA draft guidelines on loan origination and monitoring - Background

- July 2017: Council of Ministers action plan for NPL reduction
 - October 2018: EBA Guidelines on the Management of Defaulting and Deferred Risk Positions (EBA/GL/2018/06)
 - 19 June 2019: EBA draft guidelines on loan origination and monitoring (EBA/CP/2019/04)

Objectives

- strengthening the financial stability and resilience of the financial system by addressing deficiencies in lending policies and practices
- improving consumer protection in the context of lending



EBA draft guidelines on loan origination and monitoring - Background

- Section 1: Compliance and reporting obligations
- Section 2: Subject matter, scope and definitions
- Section 3: Implementation
- Section 4: Governance requirements for credit granting and monitoring
- Section 5: Loan origination procedures
- Section 6: Pricing
- Section 7: Valuation of immovable and movable property
- Section 8: Monitoring framework



EBA draft guidelines on loan origination and monitoring Section 2: Subject matter, scope and definitions

- Loans falling within the scope of application:
 - consumer loans according to CCD despite ongoing review of CCD and despite lack of competence of EBA until January 2019
 - residential mortgage loans according to MCD despite review of the MCD
 - commercial loans despite EBA's lack of mandate?
- Restriction of the principle of proportionality
 - central principle in EU law as a barrier to the exercise of competences within the meaning of Art. 5 TEU and to the restriction of fundamental freedoms



EBA draft guidelines on loan origination and monitoring Section 5: Loan origination procedures

- Instead of 6 guidelines for credit assessment of mortgage loans according to MCD so far: now 102 guidelines with high level of detail, for the first time also for credit assessment of consumer loans according to CCD
- Broad equivalence of credit assessment requirements for consumer loans according to CCD with credit assessment requirements for mortgage loan contracts according to MCD
 - o despite differences in Art. 8 CCD compared to Art. 18, 20 MCD
 - despite recital 22 MCD ("stricter requirements")
 - in spite of the principle of proportionality



EBA draft guidelines on loan origination and monitoring Section 3: Implementation

Timeline

- **30.9.2019:** End of consultation period
- approx. end 2019 / beginning 2020: Final EBA guidelines
- **30.6.2009:** Planned date of application
 - o postponement of the commencement of validity, if applicable?
 - differentiation according to different sections, if applicable?

Retroactive effect

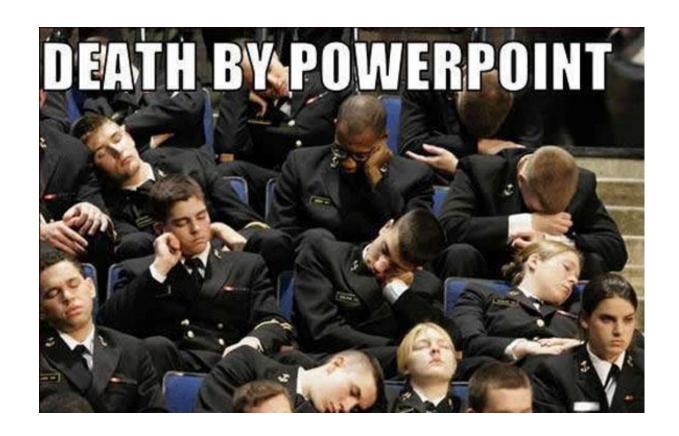
- planned retroactive effect of Section 5 for loans closed before the cut-off date, including "renegotiation of terms and conditions" after the cut-off date
- open questions: Does it also apply to internal debt rescheduling after the reporting date, interest rate prolongations, collateral changes,...?

4. Conclusion

- Q3/Q4 2019 CCD reform proposal to be expected
- Possibility and necessity of making real suggestions for improvement
- CCD has always been a role model for the future rules of MCD
- MCD reform is not to be expected until Q3/Q4 2020, but there is still the possibility
 of presenting changes within the framework of the studies to consultations in advance
- Important: Participation in consultations directly and through associations, early dialogue with COM and EP?



Thank you for your attention!



Christian König

Managing Director

European Federation of Building Societies

Rue Jacques de Lalaing 28

1040 Brussels, Belgium

info@efbs-bausparkassen.org

