



# Using IT solutions as a tool for productivity increase and cost cutting

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International Sales Director, Asseco 19.5.2010

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#### AGENDA

 ASSECO Group
 Software Solutions for demanding business

- Effective IT solution for:
  - A. How to reduce costs (optimal) ?
  - B. How to increase productivity?
  - C. How to have a competitive advantage?
  - D. How to continue in the near future ?
- StarBUILD future and strategy





# ASSECO Group

Software Solutions for demanding business

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#### ASSECO GROUP – BASIC INFORMATION

**BUSINESS SOLUTIONS** 

arreco

SOUTH EASTERN EUROPE

#### **Company Profile**

- Leading IT company in Europe
- Growing company with strong foundation
  - Presence in 13 European countries
     over 8,500 employees
  - Diversified business profile
  - Concentrated on proprietary software and services

**Listed Companies** 

arcec

صيروده

POLAND

CENTRAL EUROPE

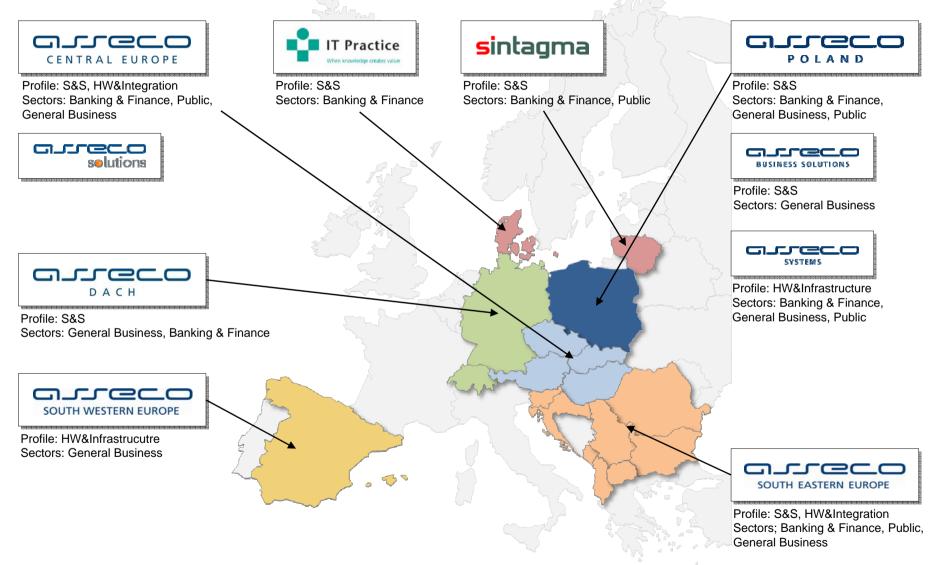
Stock Info			
	mln PLN	mln EUR	
Market cap.*	4 592	1 131	
Free float	2 688	656	
Avg. daily turnover**	18.4	4.5	
No of shares	77 565 530		
* As on January 14th 2010 ** 12 month average			

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ACE

#### ASSECO GROUP IN EUROPE



#### ASSECO GROUP - ONE OF THE LEADING SOFTWARE HOUSES

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#### PRODUCT PORTFOLIO

Banking

- Multicurrency core banking information system for medium-sized and large banks
- Building savings
- Comprehensive, parameterizable and flexible core banking systems tailored to the market conditions of building societies
- Pension savings
- Production information system for management of the retirement savings of citizens
- Insurance
- Information system for insurance companies (personal, property and liability insurance, as well as life insurance)
- Card systems
- Full information system supporting pay card transactions for banks and processing centers
- E-business
- Business Intelligence, Warehousing
- Healthcare

- ECM, ITIL/ITSM
- Geographic & Network Systems
- Traffic Telematics





#### SELECTED REFERENCES IN FINANCIAL SECTOR



HOUSING FINANCE BEYOND SUBPRIME FINANCIAL CRISIS – PROBLEMS BUT NEW CHALLENGES TOO

Period of financial crisis brings apart from typical problems new questions and challenges:

A. How to reduce costs (optimal) ?
B. How to increase productivity ?
C. How to have a competitive advantage ?
D. How to continue in the near future ?

- During the period of this financial crisis it is crucial
  - to take decisions that strengthen the company
  - to utilize the time for improvements to get the competitive advantage and be in better (winning) position after the crisis ends





# A. How to **reduce costs** (optimal)?

## A1. HOW TO REDUCE COSTS (OPTIMAL) ?

- Integration of internal modules into one SW solution
  - core banking system for building savings accounts (savings, loans, state subsidy, clients, ...)

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- core system for insurance (the use in Germany: for Riester rent products for "old-age security")
- support for unpaid loans and debt collections
- commissions

- accounting with General Ledger
- Back Office, reconciliation
- electronic archive, DMS
- processing workflow
- eBanking
- **...**

Integration and automated connectivity to external modules

- interface to registry
- financial reporting to National Bank

#### A2. HOW TO REDUCE COSTS (OPTIMAL) ?

- Integration of modules = reduction of IT costs in:
  - HW requests

- HW maintenance
- licenses and maintenance for system and database SW
- licenses for SW applications
- maintenance for SW applications

#### Integration of modules = reduction of IT personal costs

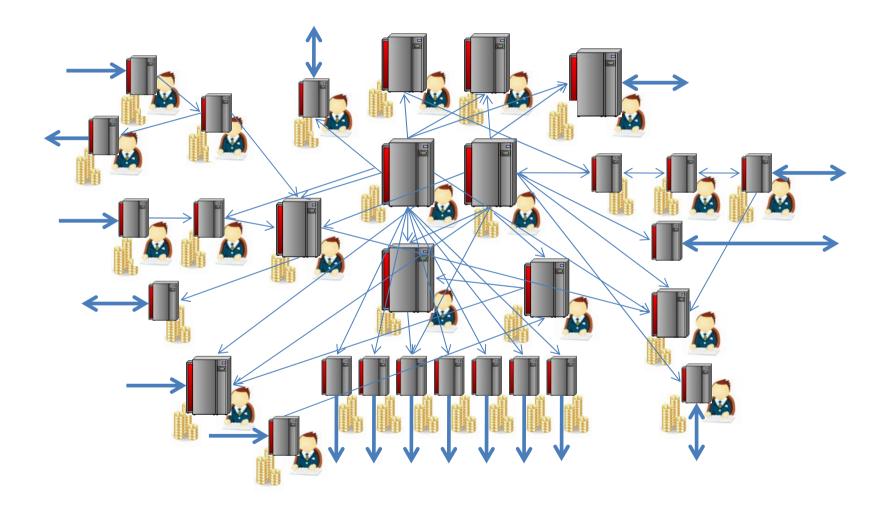
- dramatically reduces demands on system administration and system support
- leads to personal cost cutting







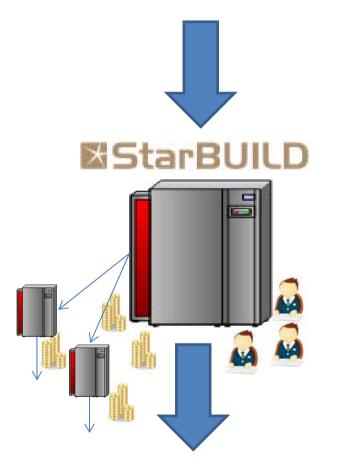
#### A3. EXAMPLE OF EXISTING COMPLICATED IT SOLUTION BEFORE INTEGRATION (AT OUR CUSTOMER)



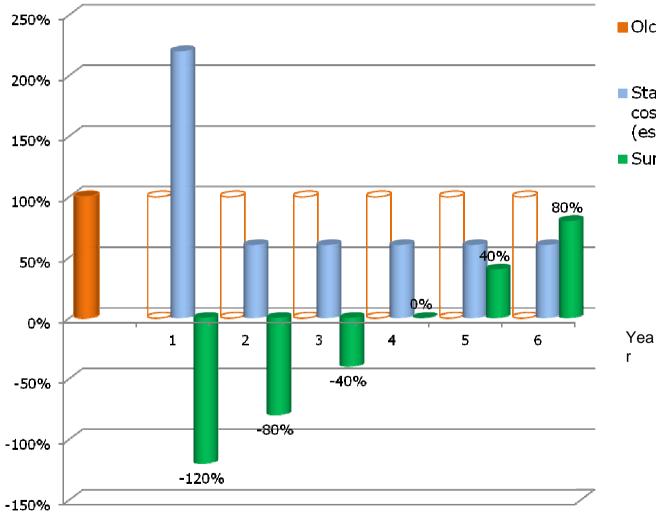




#### A3. EXAMPLE OF EXISTING COMPLICATED IT SOLUTION AFTER INTEGRATION (AT OUR CUSTOMER)



#### A4. EXAMPLE OF COMPARISON COSTS



Old system yearly costs (estimated)

- StarBUILD implementation + yearly costs including Change requests (estimated)
- Summary savings for customer





# B. How to increase productivity?

## B1. HOW TO INCREASE PRODUCTIVITY ?

- Business process automation = increasing productivity
- Maximal automation and optimization of all business processes brings:
  - productivity increase

- decrease in manual work
- personal cost-cutting in back office processes
- decrease in (personal) mistakes = cost saving
- high performance and high system throughput = decrease in processing-time (client's demands)



#### B2. HOW TO INCREASE PRODUCTIVITY ?

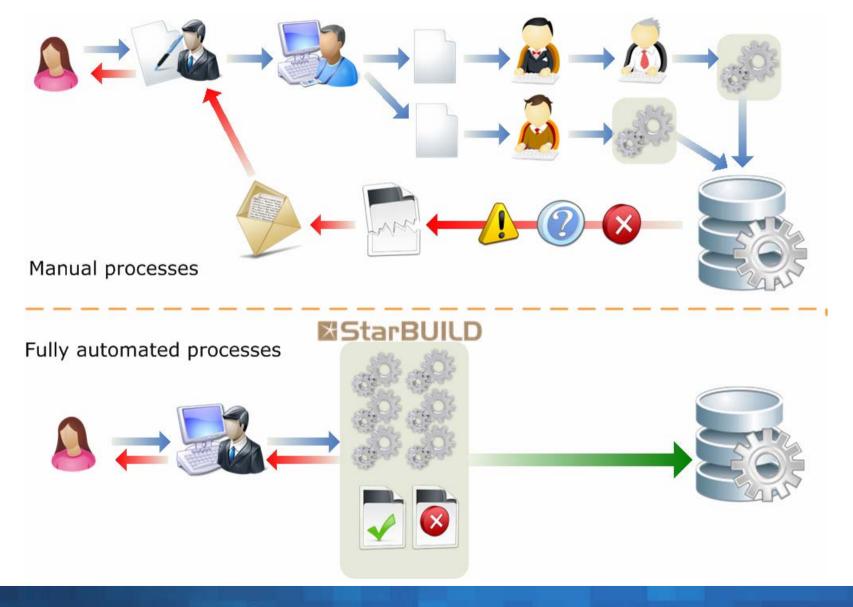
- Using electronic documents in all business processes
  - decreases processing-time for client's demands
  - easier business processes

- enables effective business workflow
- enables measuring system throughput
- helps to identify bottlenecks in business processes



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# B3. HOW TO INCREASE PRODUCTIVITY ?



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# C. How to have a **competitive** advantage?

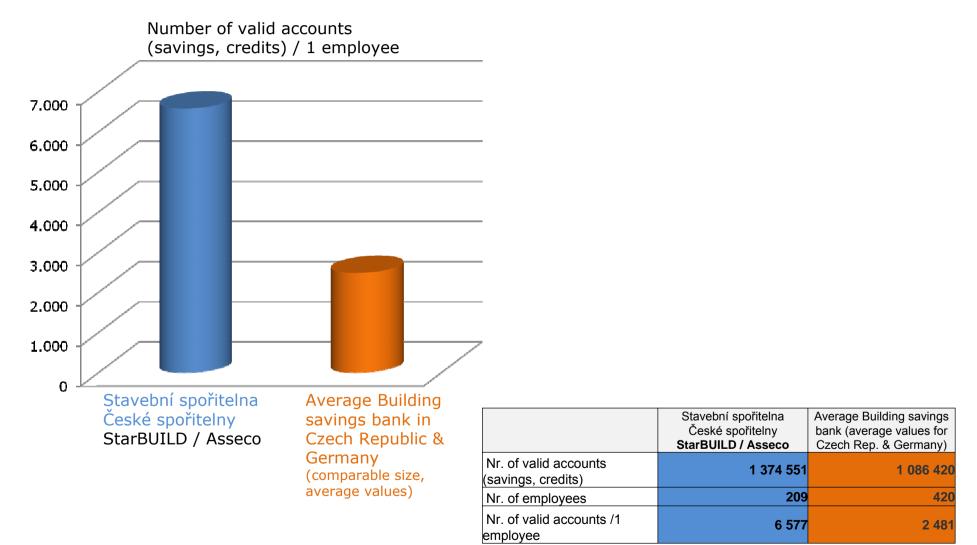
## C1. HOW TO HAVE A COMPETITIVE ADVANTAGE ?

- Utilization of IT solution with high degree of product parameterization
  - Allows flexible and dynamic definition of new business products without source code modification
  - Shortens time to launch new business products = brings success in competition on building savings area
  - Strong support for marketing process
    - definition of parameters for new product
    - choosing the right portfolio of clients
    - targeted client addressing sending "business signal"
    - processing client's requests

evaluation of success rate of new product

# C2. COMPARISON OF PRODUCTIVITY IN BUILDING SAVINGS BANKS

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Source: annual reports from 31.12.2008





# D. How to continue in the **near future**?

# D1. HOW TO CONTINUE IN THE NEAR FUTURE ?

Future of building savings bank is e-Banking for all business processes

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#### Use of modern electronic channels

- For network sales
  - own client's portfolio support
  - on-line information about savings, credit accounts
  - on-line overview of transactions
- For clients

- on-line information about savings, credit accounts
- simulation of whole account life cycle both in savings and credit phase
- on-line changes on own accounts

#### Use of modern electronic channels = increased productivity

- Decreased manual work in Back-office
- Eliminated personal mistakes

#### D2. HOW TO CONTINUE IN THE NEAR FUTURE ?

- Use of payment cards
  - Issuing payment cards for Building savings bank products
  - Easy to get current balance on building savings account
  - Possibility to pay in selected network of stores easier check for expediency of drawing



#### ASSECO'S EXPERIENCES WITH GERMAN BUILDING SAVINGS MODEL

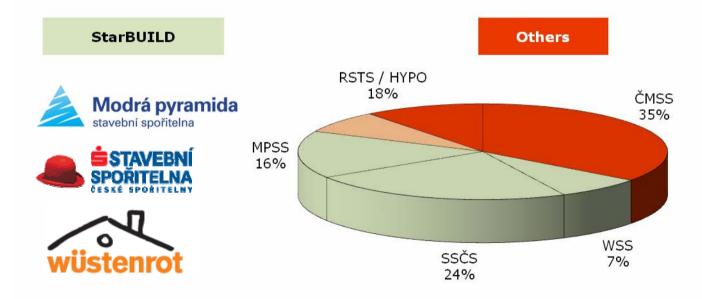
- Czech building savings model and know-how was taken from Germany and Austria in 1994, when 6 Czech building savings bank were established
  - StarBUILD includes features from Germany and Austrian building saving's model
  - StarBUILD has fully replaced former German solutions with full data migration in:
    - HELIS in HYPO Stavební spořitelna in 2004
    - Zebus and ABIT in Modrá pyramida stavební spořitelna (former shareholder BHW Bausparkasse) in 2008
    - CICS in Wüstenrot stavební spořitelna (commission in operation; StarBUILD in progress, planned date 10/2011)

# **StarBUILD**

18% 35%

#### ASSECO'S MARKET SHARE IN CZECH REPUBLIC

Stavební spořitelna České spořitelny	24%	Raiffeisen stavební spořitelna / HYPO
Modrá pyramida stavební spořitelna	16%	Českomoravská stavební spořitelna
Wüstenrot stavební spořitelna	7%	









# StarBUILD – future and strategy

#### STARBUILD – FUTURE AND STRATEGY

#### StarBUILD - nowadays

- standardized solution in the Czech republic, second largest building saving market in Europe
- dominant market share in Czech Building Saving Societies
- ASSECO Group strategic product
- experience and know-how in real Building savings operation

#### StarBUILD - near future

- expansion to other European countries
- strong back-up of ASSECO Group, 5th most successful IT Group of Europe with branches in 13 European countries
- Our strategy
  - StarBUILD = standard solution in integrated Europe







# **StarBUILD**

## THANK YOU FOR YOUR ATTENTION

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